

# **BOSSI Complaints, Investigations, Discipline and Prosecution**

**Narelle Underwood**

DCS Spatial Services

NSW Department of Customer Service

[Narelle.Underwood@customerservice.nsw.gov.au](mailto:Narelle.Underwood@customerservice.nsw.gov.au)

## **ABSTRACT**

*The role of the Board of Surveying and Spatial Information (BOSSI) includes investigation of complaints against registered land and mining surveyors and implementing disciplinary action which may arise as a result of the investigations. This presentation provides an overview of the BOSSI complaint, investigation and discipline process through the use of case studies.*

**KEYWORDS:** *BOSSI, registered surveyors, investigations, disciplinary action.*